



R.O.O.C., Inc.

Annual Report

2020/2021



A Year of Change AND Growth!

The pandemic has presented many obstacles over the past year that required constant change, but also gave an opportunity for growth. After the brief closure of so many community businesses (including ROOC), it became apparent just how important community engagement really is! As we adjusted to the needs of our clients we were forced to rethink and restructure our delivery of some programs and services. Even though some clients were unable to leave their homes for a period of time we were still able to connect using a little technology. We are proud of all the extra effort made by our wonderful staff and have a list of accomplishments as a result. We expanded our line of products for Spencer's Candy, gained a new janitorial contract, placed two clients with employment, began offering a weekly art class with a local retired art teacher and have partnered with MSU Extension to expand our skill building learning opportunities. Some of the new skill building opportunities include things such as Money Management, Health & Wellness (including nutrition and cooking as well as forms of exercising such as Tai Chi and Cardio Drumming) and a Nature Walk Series exploring the beauty of Northern Michigan. We will continue to work with MSU Extension in the future and are currently planning a garden for the spring!



Where We've Been

In 1968, Wilma Crawford, Basil Godbold, Larry Meier and Ralph Sperry presented the concept of establishing a sheltered workshop for adults with disabilities to the C.O.O.R. Area Parents' Association. In 1969, through the efforts of these individuals, a satellite program was opened. The operation was first located in the Old Gerrish Township Hall. In 1970, the Parents' Association filed with the State of Michigan for R.O.O.C. to become a non-profit corporation under the governance of the C.O.O.R. Intermediate School District. In 1978, after a brief time operating in the old St. Helen school building, R.O.O.C., Inc. moved into a new facility at its current location atop Pioneer Hill in Roscommon. In 1981, R.O.O.C., Inc. partnered with Community Mental Health to expand the work operations and include day programming services.

We continue to follow our mission to help individuals reach their full potential as it applies to their own goals through community connection, skill building activities and employment opportunities.





Where We Are

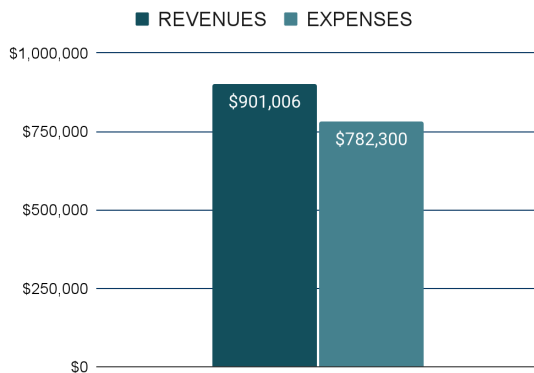
PROGRAMS AND SERVICES

- Community Integration
Community based day activities
- Community Employment Services
Paid employment in community
- Organizational Employment Services
Paid employment at ROOC
- Employee Development Services
Soft skills training - Job Club
- Employment Skills Training Services
Technical skills - training stations
- Respite and Community Living Supports
Respite services at home or in community

CLIENT DEMOGRAPHICS (20/21)

# of persons served	50	
<u>Disability</u>		
Developmental	49	98%
Mental Disorders	1	2%
<u>Gender</u>		
Male	26	52%
Female	24	48%
<u>Race/Ethnicity</u>		
White	50	100%
<u>Age</u>		
25-44	23	46%
45-64	13	26%
65+	14	28%

FINANCIAL POSITION (6/30/21) *pending audit finalization*



STAKEHOLDERS SATISFACTION (20/21)

ROOC Clients	83%
Parents/Guardians	91%
ROOC Staff	83%
CMH	76%
COOR Board	95%
COOR Staff/Admin	85%
Community	86%



Where We're Going

2021/2022 Strategic Plan Goals

- Achieve an overall client success rate of 90% or higher
- Ensure 25% of clients' time is spent in community based day activities
- Ensure 50% of clients' time is spent in skill building and training activities
- Achieve a client satisfaction rate of 80% or higher
- Achieve a parent/guardian satisfaction rate of 80% or higher
- Reduce staff turnover rate
- Maintain balanced budget with revenues exceeding expenses
- Meet 100% of staff training needs on time as required
- Complete 100% of emergency drills on time as required
- Complete 100% of self-inspections on time as required for facilities and vehicles
- Maintain number of critical incidents below 5
- Maintain number of substantiated Recipient Rights complaints below 5

Contact Us

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Special Olympics
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ROOC Inc



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